Under the Paperwork Reduction Act of 1995, no persons a valid CMB control number.	Patent and Trademork Office: U.S.	PTO/SB/01 (12-97) through 9/30/00. OMB 0651-0032 . DEPARTMENT OF COMMERCE in of information unless it contains				
DECLARATION FOR UTILITY OR	Attorney Docket Number	Stuart-ISAM				
DECLARATION FOR UTILITY OR DESIGN	First Named Inventor Stuart					
PATENT APPLICATION	COMPLETE IF KNOWN					
(37 CFR 1.63)	Application Number	/				
	Filing Date					
Declaration Declaration Submitted OR Submitted after Initial	Group Art Unit					
with Initial Filing (surcharge Filing (37 CFR 1.16 (e)) required)	Examiner Name					

As a below named inventor, I	ereby declare that:						
My residence, post office address, and citizenship are as stated below next to my name.							
I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:							
System And Method For Providing A Service To A Customer Via A							
Communication Link							
the specification of which (Title of the Invention)							
is attached hereto							
was filed on (MM/DD/YY)	η	as Unite	d States Applica	tion Number or F	PCT International		
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I hereby state that I have reviewe amended by any amendment spe	and understand the	contents of the above ident	ified specification	n, including the o	- :laims, as		
i acknowledge the duty to disclose	•		defined in 27 CS	TD 4 50			
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I hereby claim foreign priority ben certificate, or 365(a) of any PCT i America, listed below and have als or of any PCT international applica-	nternational applicati o identified below, by	on which designated at lea checking the box, any forei	st one country on application (c	other than the U or patent or inven	inited States of		
Prior Foreign Application Number(s)	Country	Foreign Filling Date (MWDD/YYYY)	Priority Not Claimed		py Attached?		
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Additional foreign application re	imbers are listed on a	supplemental priority data	sheet PTO/SB/0	28 attached hen	eto:		
	I hereby claim the benefit under 35 U.S.C. 119(e) of any United States provisional application(s) listed below.						
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[Page 1 of 2]
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DECLARATION — Utility or Design Patent Application

Commission of Dought atom Application										
I hereby claim the benefit under 35 U.S.C. 120 of any United States application(s), or 365(c) of any PCT international application designating the United States of America, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. 112, I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application.										
U.	S. Pare	ent Application of Number	or PCT Parent			Filing Date	Р		Patent N	
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L. Additional	Additional registered practitioner(s) named on supplemental Registered Practitioner Information sheet PTC/SB/02C attached hereto.									
Direct all corr	esponde		mer Number r Code Label			OR	XX Corre	espono	dence addr	ress below
Name	Micha	ael B. McNei	1					_		
Address	511 8	S. Madison S	treet			_				
Address	P.O.	Box 2417			T					
City	В1оог	nington			State	IN		4740		
Country	USA		Telephon	812-	-333-53	355	Fax	812-	333-31	73
believed to be punishable by	true; and	I statements made he is further that these st oprisonment, or both, i issued thereon.	atements were ma	ade with the	nowledge	that willful fel	se stateme	nts and	d the like so	made.are
Name of Se	ole or F	irst Inventor:			A petit	ion has been	filed for th	nis uns	igned inve	ntor
G	ven Nar	ne (first and middle	[if any])			Family	Name or	Suma	me	
Robert ().				Stuar	rt				John
inventor's Signature		Fales	201	tua	\mathcal{D}				Date	7-9-99
Residence: (City	Indianapoli	1 1	IN	Country	USA			itizenship	US
Post Office A	ddress	5951 Camelb	ack Court			774511				
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City	Iı	idianapoli s at	e IN	ZIP	46250)	Countr	у	USA	
☑ Additional	invento	rs are being named	on the 1 suc	plementa	Additiona	i inventor(s) s	heet(s) P	TO/S8	3/02A attac	hed hereto

Inventor's Signature

Residence: City

Post Office Address

Post Office Address

City

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	DECLARATION					ADDITIOI Suppi Pa	NAL INV ementa ge 1 o	/ENTOR(S al Sheet f 1)
Name of Additic	onal Joint Inventor, if any	, :			A petitio	on has been file	ed for this	s unsigned in	oventor
Given Na	ame (first and middle (if any))					Family Na	me or Si	umame	
Scott P.			_	St	uart				
inventor's Signature								Date	
Residence: City	Atlanta	State	GA		Country	USA		Citizenship	US
Post Office Address	771 Catherine St.	., SW	1						
Post Office Address	SAME								
City	Atlanta	State	GA		ZIP	30310	Country	USA	
Name of Additio	onal Joint Inventor, if any	:			A petitio	on has been file	ed for this	unsigned in	ventor
Given Na	ame (first and middle [if any])		-			Family Na	me or Su	ımame	
Inventor's Signature								Date	
Residence: City		State			Country			Citizenship	
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Given Na	me (first and middle (if any))					Family Na	me or St	ımame	

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		ON FOR UTILITY OR DESIGN	First Named Inventor	Stuart			
	PATENT APPLICATION		COMPLETE IF KNOWN				
	(37	CFR 1.63)	Application Number				
-	Declaration	□ Davisorii -	Filing Date				
٩	Submitted OR Submitted after Initial	Group Art Unit					
	with Initial Filing (surcharge Filing (37 CFR 1.16 (e)) required)		Examiner Name				

As a below named inventor, I hereby declare that:								
My residence, post office address, and citizenship are as stated below next to my name.								
I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:								
	System And Method For Providing A Service To A Customer Via A							
Communication Link								
the specification of which								
is attached hereto								
	OR was filed on (MM/DD/YYYY) as United States Application Number or PCT International							
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I hereby state that I hav amended by any amend	e reviewed a	and understand the	contents of the above	ideni	tified specificatio	n, including th	e claims, as	
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Prior Foreign Application		_	Foreign Filing Da	te	Priority	Certified	Copy Attached?	,
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Additional foreign app	Section num	bers are listed on a	supplemental priority	data	sheet PTO/SB/0	2B attached h	ereto:	
I hereby claim the bene								
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[Page 1 of 2]
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DECLARATION — Utility or Design Patent Application

I hereby claim the benefit under 35 U.S.C. 120 of any United States application(s), or 365(c) of any PCT international application designating the United States of America, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. 112, I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application.												
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Additional registered practitioner(s) named on supplemental Registered Practitioner Information sheet PTO/SB/02C attached hereto.												
Direct all corr	esponde		omer No ar Code					OR	XX Co	пеѕро	ndence addr	ess below
Name	Micha	ael B. McNe	i.1									
Address	511 8	S. Madison S	Stree	t				·	·			
Address	P.O.	Box 2417										
City	Bloon	nington				State		IN T	ZIP	474	02	
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Name of So	ole or F	irst Inventor:				☐ A pet	ition	has been t	filed for	this u	nsigned inve	ntor
GI	ven Nar	ne (first and middle	[if any])				Family	Name	or Sur	name	
Robert ().					Stua	rt					
Inventor's Signature											Date	
Residence: 0	ity	Indianapol	is	State	IN	Count	y_	USA			Citizenship	US
Post Office A	ddress	5951 Camell	back	Court								
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	DECLARATION	N				ADDITION Iqqu2 Pa	VAL IN ement ge 1	VENTOR(Stal Sheet)
Name of Additio	onal Joint Inventor, if any	y:			A petitic	on has been file	ed for thi	is unsigned in	nventor
Given Na	ame (first and middle [if any]))				Family Na	me or S	Surname	
Scott P.		_	$\overline{}$	St	tuart				
Inventor's Signature	ComoR	de						Date	7/0A
Residence: City	Atlanta	State	GA		Country	USA		Citizenship	US
Post Office Address 771 Catherine St., SW									
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City	Atlanta	State	GA		ZIP	30310	Country	USA	
Name of Additio	nal Joint Inventor, if any	y:			A petitio	on has been file	d for thi	is unsigned in	ventor
Given Na	ame (first and middle [if any])					Family Na	me or S	iurname	
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Residence: City		State	!		Country			Citizenship	
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STATEMENT CLAIMING SMA 37 CFR 1.9(f) & 1.27(b))—IND	Docket Number (Optional) Stract - ISAM					
Applicant, Patentee, or Identifier.	Stuart et al.					
Application or PatentNo.:						
Filed or Issued:						
Title: System And Method	For Providing A Service To A (
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As a below named inventor, I hereb for purposes of paying reduced fees	y state that I qualify as an independent invent to the Patent and Trademark Office describe	or as defined in 37 CFR 1.9(c) ed in:				
the specification filed herewi	th with title as listed above.					
the application identified abo	∨e.					
the patent identified above.						
I have not assigned, granted, conveyed, or licensed, and am under no obligation under contract or law to assign, grant, convey, or license, any rights in the invention to any person who would not qualify as an independent inventor under 37 CFR 1.9(c) if that person had made the invention, or to any concern which would not qualify as a small business concern under 37 CFR 1.9(d) or a nonprofit organization under 37 CFR 1.9(e).						
	ion to which I have assigned, granted, conve issign, grant, convey, or license any rights in					
XX No such person, concern, o	or organization exists.					
Each such person, concern	n, or organization is listed below.					
Separate statements are required fro stating their status as small entities	om each named person, concern, or organizati s. (37 CFR 1.27)	ion having rights to the invention				
entitlement to small entity status p	a application or patent, notification of any cha nior to paying, or at the time of paying, the on which status as a small entity is no longer	earliest of the issue fee or any				
Robert O. Stuart	Scott P. Stuart	•.				
NAMEOFINVENTOR	NAMEOFINVENTOR	NAMEOFINVENTOR				
The O thead						
Signature of inventor	Signature of inventor	Signature of inventor				
Date	Date	Date				

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STATEMENT CLAIMING SMALL ENTITY STATUS Docket Number (Optional) (37 CFR 1.9(f) & 1.27(b))—INDEPENDENT INVENTOR Stuart et al. Applicant, Patentee, or Identifier. Application or PatentNo.: _ Filed or Issued: Title: System And Method For Providing A Service To A Customer Via A Communication Link As a below named inventor, I hereby state that I qualify as an independent inventor as defined in 37 CFR 1.9(c) for purposes of paying reduced fees to the Patent and Trademark Office described in: the specification filed herewith with title as listed above. the application identified above. the patent identified above. I have not assigned, granted, conveyed, or licensed, and am under no obligation under contract or law to assign, grant, convey, or license, any rights in the invention to any person who would not qualify as an independent inventor under 37 CFR 1.9(c) if that person had made the invention, or to any concern which would not qualify as a small business concern under 37 CFR 1.9(d) or a nonprofit organization under 37 CFR 1.9(e). Each person, concern, or organization to which I have assigned, granted, conveyed, or licensed or am under an

Separate statements are required from each named person, concern, or organization having rights to the invention stating their status as small entities. (37 CFR 1.27)

obligation under contract or law to assign, grant, convey, or license any rights in the invention is listed below:

X[X] No such person, concern, or organization exists.

Each such person, concern, or organization is listed below.

I acknowledge the duty to file, in this application or patent, notification of any change in status resulting in loss of entitlement to small entity status prior to paying, or at the time of paying, the earliest of the issue fee or any maintenance fee due after the date on which status as a small entity is no longer appropriate. (37 CFR 1.28(b))

Robert O. Stuart	Scott P. Stuart	
NAME OF INVENTOR	NAME OP INVENTOR	NAME OF INVENTOR
Signature of inventor	Signature of inventor	Signature of inventor
Date	Date	Date

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